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PTO
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HEWLETT-PACKARD COMPANY
Intellectual Property Administration
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05-16-01

PATENT APPLICATION

ATTORNEY DOCKET NO. 70006679-1

IN THE U.S. PATENT AND TRADEMARK OFFICE
Patent Application Transmittal Letter

COMMISSIONER FOR PATENTS
Washington, D.C. 20231

Sir:

Transmitted herewith for filing under 37 CFR 1.53(b) is a(n): Utility Design
 original patent application,
 continuation-in-part application

jc868 U.S.S. PRO
09/858105
05/15/01

INVENTOR(S): Hariharakrishnan MANNARSAMY

TITLE: A Helpdesk System And Method

Enclosed are:

The Declaration and Power of Attorney. signed unsigned or partially signed
 2 sheets of drawings (one set) Associate Power of Attorney
 Form PTO-1449 Information Disclosure Statement and Form PTO-1449
 Priority document(s) (Other) (fee \$ _____)

CLAIMS AS FILED BY OTHER THAN A SMALL ENTITY				
(1) FOR	(2) NUMBER FILED	(3) NUMBER EXTRA	(4) RATE	(5) TOTALS
TOTAL CLAIMS	10 — 20	0	X \$18	\$ 0
INDEPENDENT CLAIMS	4 — 3	1	X \$80	\$ 80
ANY MULTIPLE DEPENDENT CLAIMS	0		\$270	\$ 0
BASIC FEE: Design (\$320.00); Utility (\$710.00)				\$ 710
TOTAL FILING FEE				\$ 790
OTHER FEES				\$
TOTAL CHARGES TO DEPOSIT ACCOUNT				\$ 790

Charge \$ 790 to Deposit Account 08-2025. At any time during the pendency of this application, please charge any fees required or credit any over payment to Deposit Account 08-2025 pursuant to 37 CFR 1.25. Additionally please charge any fees to Deposit Account 08-2025 under 37 CFR 1.16, 1.17, 1.19, 1.20 and 1.21. A duplicate copy of this sheet is enclosed.

"Express Mail" label no. E1013843345US

Date of Deposit May 15, 2001

Respectfully submitted,

Hariharakrishnan MANNARSAMY

By Edward Maker II

Edward Maker II

Attorney/Agent for Applicant(s)
Reg. No. 26762Date: 14 May 2001

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